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Corporate History: ITSI is a **woman owned, SBA certified 8(a)** small disadvantaged business (SDB) headquartered in Columbia, Maryland. ITSI supports Information Technology (IT) projects nationwide.

Founded in 1997 Initial contract awarded 1997	Awarded GSA Schedule, 2001 GS35-FO026M	Certified 8(a), SDB Graduation 2011
Facilities Clearance	DUNS No. 00-897-9320	Personnel with TS/SCI - Full Scope Poly

Business Focus Areas: ITSI focuses on strategic mission support in the Intelligence Community (IC) Customers through **Architectures, Systems Engineering, Information, & Security Technologies & Next Generation IT Products**. We design & implement advanced integrated systems based on R&D, the latest tools & best practices, analysis of alternatives, & mission specific solutions for our Federal & IC Customers. ITSI maintains the highest standards of **Quality, Effectiveness, & Completeness**.

Security Technology	Information Technology	Internet, Database, & Training Services
FISMA & Privacy Audits , tools & technologies for Information Assurance. Biometric Security & Secure Wireless Transmissions through the use of Biometric Encryption for transmission validation & Electronic Signature management.	Demand Management & Portfolio Management, Service Oriented Architectures for next generation IT & consolidation of Multi-agency investments. IT Strategic & Project Planning & Implementation including: Enterprise Architectures,	Development of Integrated Web Enabled Environments supporting convergence of data, voice, video, Web Enabled Databases, & knowledge/content management. Data modeling, data architectures, & tagging.
Multi-level & Cross Domain Security addressing Multi-agency Integration. CISSP certified personnel.	Project Oversight & Project Management including best practices, EVMS, & Standards management. Quality assurance & configuration management. Certified PMP's.	Training including courseware development, classroom/hands-on & Web Enabled On-Line Training, & Computer Base Training (CBT). IT security certification Training.
Secure Web Portal Development. Design & implementation of Secure IT Environments (NIDS & HIDS) & Systems Administration.	Lifecycle Systems Engineering, Software Engineering & Systems Integration. Software Development for new & legacy systems with COTS applications	Operations planning & support for Global Enterprise operations centers. Management of remote sites. OCONUS deployment & maintenance. Quick response capabilities deployment & logistics support
Enterprise Security Architectures & Regional System Security Planning	Facilities Management for IT. Integration, IV&V, training & long-term 7X24 System Maintenance	Database Development & maintenance; Secure Data Management & mining
COOP & Disaster Recovery Planning & plan implementation	Hardware Purchase & Installation	Technical Writing & Web enabled System Documentation

Information Technology Product Sales

IT Hardware Product Sales for cutting edge IT technologies including Ethernet, wireless, & satellite communications, computers & storage devices, & security. **Resellers for Dell, NEC, Thrane & Thrane, Synnex, & many others.**

GSA pricing available for Product & Services for Federal & State agencies

Significant Clients & Partners

Federal	State & Local	Commercial
<ul style="list-style-type: none"> • FDOT • US Census Bureau • NSA • Center For Medicare & Medicaid Services • Department of Justice • NOAA • CIA • Department of Defense 	<ul style="list-style-type: none"> • MD State Retirement Agency • MD Department of Juvenile Services • Maryland Dept. of Trans. • Virginia Department of Trans. • Balt. City Community College • Pennsylvania Turnpike Commission • Howard County Md. Police 	<ul style="list-style-type: none"> • AT&T • L-3Com • General Dynamics • Northrop Grumman • Computer Sciences Corp. • Lockheed Martin • SAIC • Raytheon • IBM

GSA Schedule & additional information at www.itsi-inc.com

D-U-N-S Number for this company: **00-897-9320**

2. SUPPLIER PERFORMANCE RATINGS

Open Ratings calculates supplier performance scores using a sophisticated algorithm that takes into account the amount of information available on a supplier, the recency of the information, and the accuracy of the raters. Ratings range from 0 to 100, however, this is not a percentile score.

Summary Performance Rating

91



Indicative of likely overall performance

SIC Level Quintile

Bottom



Top

SIC: 7373/Computer Integrated Systems Design

Detailed Performance Ratings

RELIABILITY:

How reliably do you think this company follows through on its commitments?

94



COST:

How closely did your final total costs correspond to your expectations at the beginning of the transaction?

93



ORDER ACCURACY:

How well do you think the product/service delivered matched your order specifications and quantity?

91



DELIVERY/TIMELINESS:

How satisfied do you feel about the timeliness of the product/service delivery?

92



QUALITY:

How satisfied do you feel about the quality of the product/service provided by this company?

90



BUSINESS RELATIONS:

How easy do you think this company is to do business with?

97



PERSONNEL:

How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?

96



CUSTOMER SUPPORT:

How satisfied do you feel about the customer support you received from this company?

91



RESPONSIVENESS:

How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?

92

